

## LE MATIN CALME

## BOOKING AND GENERAL TERMS

The booking form should be accompanied by your deposit for one third of the total cost of the holiday. The payment can be made in a sterling or euro cheque. If a euro cheque is drawn on a UK bank please add £12 to cover bank exchange fees. A bankers draft in euros incurs no fees.

A separate cheque for £150 will be required as a security deposit, which will be banked then refunded 2 weeks after the departure date. If the gite is left clean and there are no breakages it will be refunded in full.

Cheques should be made payable to Mr.& Mrs.A.V.Aldous and sent to the same address as the Booking Form.

Payment of the balance for the total cost must be sent at least 6 weeks before the arrival date or, in the case of late bookings, with the Booking Form.

**Electricity:** - An allowance of 100 Units per week are included in the cost of booking. Excess use will be charged at 15p per unit.

All breakages must be paid for or replaced by the visitors. Any excess electricity charge will be deducted from the deposit cheque if applicable.

Duvets and English Pillows are provided. A Cot and Travelling Cot are provided with Mattresses, but without bedding.

Bed Linen (Sheets, Duvet Covers and Pillow Cases) Towels and Tea Towels are not provided.

Bed Linen can be hired, if required, at a charge of £8 per bed.

## CANCELLATION

Should you need to cancel your holiday you must confirm this by email or in writing by sending us a registered letter immediately. The cancellation fee will be worked out at the time and that the total liability to the visitors is limited to the refunding of such monies. **NO** refund will be given if you cancel from **30 days** or less before the start date of your holiday. **It is the visitors' responsibility to take out insurance to cover holiday risks, including the cancellation of booking.**

## OWNERS LIABILITY.

The owners nor any of their representatives cannot accept liability, whatsoever, for any loss, damage, sickness or injury howsoever caused which may be sustained by the visitors or any member of the visitor's party or any person whom the visitors may invite into the accommodation and grounds during the booked holiday period.

## VISITORS LIABILITY.

The gite, equipment and utensils must left clean and tidy. Failing this if additional cleaning is found to be necessary, prior to the arrival of new visitors, the cost will be deducted from the deposit cheque. However, if you require a cleaning service this can be arranged by informing us before your departure or at the time of booking. The cost will be £20 for the house and £30 for the house and Studio.

The number in the party as stated on the accepted and confirmed booking form must not be exceeded. The owners or their representatives will be fully entitled to terminate your holiday if at any time during the holiday period this condition is breached. Not assign the booking, sublet or part with possession of the whole or any part of the property during the booked holiday period. Not use the Premises other than for the purpose of a holiday home

Pets are not permitted on or in the property. Violation of this will also constitute grounds for instant termination of the holiday by the owners or their representative.

The representations both verbal and visual contained in advertising matter, brochures and websites are made in good faith and have been carefully scrutinised, they are only intended to give general guidance as to the character of the accommodation.

In the event of any complaint this must be notified to the owners or their representative during the holiday and inspected by them to establish the complaint. Complaints notified after the property has been vacated cannot be upheld.

**Please also refer to the FAQs page of our website for further information.**